



Note: Pre-payment for services is not allowed. All expenses must be incurred prior to payment with 24HourFlex card or prior to requesting reimbursement from your FSA

The following healthcare expenses qualify for reimbursement under your Flexible Benefit Plan.*

Only healthcare expenses not reimbursed by insurance can be claimed.

Acupuncture (excluding remedies and treatments prescribed by acupuncturist)	Dentures	Oxygen
Alcoholism treatment	Diagnostic fees	Periodontist fees
Ambulance	Drug and medical supplies (syringes, needles, etc.)	Physician fees (cosmetic procedures not eligible)
Artificial limbs/teeth	Endodontic fees	Podiatrist fees
Chiropractors	Eyeglasses prescribed by your doctor	Prescribed medicines
Christian Science practitioner's fees	Eye examination fees	Psychiatric care
Contact lenses and solutions	Hearing devices and batteries	Psychologist and psychiatrist fees
Co-payments (doctor, dental, vision, pharmacy)	Home health care	Radiology
Costs for physical or mental illness confinement	Hospital bills	Routine physicals and other non-diagnostic services or treatments
Crutches	Insulin	Smoking cessation programs
Deductibles	Laboratory fees	Surgical fees
Dental fees (cosmetic procedures not eligible)	Orthopedic devices	Wheelchair
	Osteopath fees	X-rays and MRI
	Over-the-counter drugs that are medically necessary like allergy medications, aspirin, or antacids.	



Items requiring a physician's letter listing a medical condition making the item necessary.*

Bedpans and ring cushions	Multivitamins	Weight loss over-the-counter drugs
Boost®/Pediasure®	Reconstructive surgery in connection with birth defect, disease, or accident	Weight loss programs and fees pertaining to a specific disease
Dietary supplements	Shoe insoles/Orthopedic shoes	Wigs for hair loss cause by disease
Foot Spa	Special supplements	
Herbs	Special school for disabled child	
Incontinence supplies	Therapeutic support gloves	
Massagers	Vitamins	
Massages		
Minerals		



Healthcare expenses that do not qualify for reimbursement under an FSA plan.*

Cosmetic surgery, procedures, and/or medications	Marriage and family counseling	Mail order prescriptions from another country
Dental bleaching	Over-the-counter items, drugs or medications that are not medically necessary or are not prescribed by your physician	Premiums you or your spouse pay for insurance coverage (Payroll-deducted premiums sponsored by your employer are eligible under the Premium Only Plan.)
Hair restoration (procedures, drugs, or medications)	Weight loss programs for general health or appearance	
Health club or gym memberships for general health		

*Plan restriction may apply. Check with your plan administrator.

Accepted Over-The-Counter (OTC) items*

Antiseptics

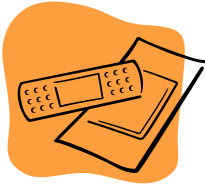
Antiseptic wash or Benzocaine swabs
Boric acid powder
First aid wipes
Hydrogen peroxide
Iodine tincture
Rubbing alcohol
Sublimed sulfur powder

Asthma Medications

Bronchodilator/Expectorant tablets
Bronchial asthma inhalers

Cold, Flu, and Allergy Medications

Allergy medications
Cold relief (liquid, tablets, or drops)
Cough relief (liquid, tablets, or drops)
Flu relief (liquid, tablets, or drops)
Homeopathic sinus medications
Medicated chest rub
Nasal decongestant (drops, inhaler, spray, or strips)
Sinus & allergy nasal spray
Sinus medications
Vapor patch cough suppressant



Diabetes

Diabetic lancets
Diabetic needles
Diabetic supplies
Diabetic syringes
Diabetic test strips
Glucose meters
Glucose tablets

Ear/Eye Care

Ear drops for swimmers
Ear water-drying aid
Earwax removal drops
Homeopathic earache tablets
Contact lens solutions

Health Aids

Anti-fungal treatments
Contraceptives
Denture adhesives
Diuretics and water pills
Hemorrhoid relief
Lice control
Bandages
Motion sickness tablets
Respiratory stimulant ammonia
Sleeping aids

Pain Relief

Arthritis pain reliever
Bunion and blister treatments

Itch relief

Orajel®
Pain relievers, aspirin and non-aspirin
Throat pain medications

Personal Test Kits

Cholesterol tests
Colorectal cancer screening tests
Ovulation indicators
Pregnancy tests

Skin Care

Acne medications
Anti-itch lotion
Cold sore and fever blister medications
Corn and callus removal medications
Diaper rash ointment
Eczema cream
Wart removal medications

Stomach Care

Acid reducers
Antacids (gum, liquid, or tablets)
Anti-diarrhea medications
Gas prevention (liquid, tablets, or drops)
Ipecac syrup
Laxatives
Pinworm treatment
Prilosec®
Upset stomach medications

OTC items that do not qualify for reimbursement under an FSA plan.*

Aromatherapy
Baby bottles and cups
Baby diapers
Baby oil
Baby wipes
Breast enhancement system
Clip-on sunglasses
Cosmetics
Cotton swabs
Dental floss

Deodorants
Facial care
Feminine care fragrances or facial care products
Feminine hygiene products
Hair re-growth
Low "carb" foods
Low calorie foods
Mouthwash
Oral care

Petroleum jelly
Shampoo and conditioner
Skin care
Spa salts
Sun tanning products
Toothbrushes



If you have any specific questions regarding any items listed, or any items not on this list, please contact us. You can email us at info@24HourFlex.com or contact us through our call center. For local calls, dial 303-369-7886 and choose option 5, or call us toll-free at 1-800-651-4855.

*Plan restriction may apply. Check with your plan administrator.